

**EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)**  
**Program Guidelines – Updated 10-2022**

**FREQUENTLY ASKED QUESTIONS**

**Will utility payments continue after November 1, 2022?**

Utility arrears from March 2020 through October 2022 submitted by eligible households will be made on behalf of the ERAP applicants directly to utility providers for those months for which rent assistance has been paid and months of eligibility remain. Utility processing will continue until all requests have been processed.

**Must a household be determined eligible prior to December 31, 2022, to receive ERAP funds?**

For those who have not yet been determined eligible, no documentation will be received after December 31, 2022. Applicants who have all the documentation necessary to determine eligibility will be reviewed and, upon approval, payment will be made.

**Will requests for additional assistance (recertification) and those who submit all the necessary documentation to determine eligibility in 2022 be limited to 12 months of assistance?**

These accounts for which all documentation was received in 2022 and later approved can receive up-to 18 months of rent arrears.

**What will be required for a household to request additional assistance (recertify) in 2023?**

Any recertification must include documentation of rent arrears and communication (Notice to Quit or other eviction notice) from the landlord/property manager.

**Is the requirement to ‘enroll in case management’ different than the current prerequisite to receive assistance for months 16-18?**

Eligible households who request additional assistance (recertify) in 2023 and the previous months of assistance paid plus the months of arrears exceed 6 months, a counseling appointment will be scheduled to review household sustainability and make appropriate referrals using the process already being used. No assistance will be paid until this requirement is completed.

**Under what circumstances will security deposit and 1<sup>st</sup> month's rent paid?**

When an eligible household is displaced as a result of non-payment and recertifies, rent arrears and court costs will be paid to the previous landlord/property manager. If a new lease or letter of intent to rent is submitted and months of eligibility remain, ERAP funds can pay the security deposit and 1<sup>st</sup> month's rent to assist with move-in expenses.

**What recourse does an applicant have if denied as a result of these program changes?**

Any household which applied in 2021-2022 that was not determined eligible can complete an appeal form prior to February 28, 2023.