

# **Lancaster County Reentry Coalition**

Supported by the Lancaster County Redevelopment Authority

## **Reentry Resource Guide**

Updated January 2023

Please note this is not an exhaustive list of resources and details for each agency may change. Please check websites for current information.

Contact Carrie Kurtz [ckurtz@lchra.com](mailto:ckurtz@lchra.com) with any changes to the directory.

## TABLE OF CONTENTS (titles are hyperlinked)

<b>HUBS – Provide various basic needs (Clothing, food, ID’s, Utility Assistance, etc.). Check websites for specifics.</b>	<b>4</b>
<b>Behavioral Health</b>	<b>6</b>
<b>Clothing Resources</b>	<b>11</b>
<b>Domestic Violence/Sexual Assault Prevention</b>	<b>12</b>
<b>Documentation</b>	<b>12</b>
<b>Education / Training</b>	<b>14</b>
<b>Employment</b>	<b>14</b>
<b>Family / Children</b>	<b>15</b>
<b>Food</b>	<b>17</b>
<b>Meals</b>	<b>17</b>
<b>Pantry / Food Banks</b>	<b>18</b>
<b>Vision</b>	<b>20</b>
<b>Dental</b>	<b>20</b>
<b>Medical</b>	<b>20</b>
<b>Homeless Services</b>	<b>21</b>
<b>Housing &amp; Shelters</b>	<b>22</b>
<b>Housing Support</b>	<b>22</b>
<b>Day Shelter</b>	<b>22</b>
<b>Overnight Emergency Shelters</b>	<b>23</b>
<b>Transitional Housing</b>	<b>24</b>
<b>Public Housing</b>	<b>26</b>
<b>Affordable Housing</b>	<b>27</b>
<b>Insurance / Benefits</b>	<b>27</b>
<b>Legal Services</b>	<b>28</b>
<b>Phone</b>	<b>29</b>
<b>Refugee Services</b>	<b>29</b>
<b>Social Support</b>	<b>29</b>
<b>Community Service (Court Ordered):</b>	<b>31</b>
<b>Substance Use</b>	<b>31</b>
<b>Detox</b>	<b>31</b>
<b>Inpatient Services NOT Detox</b>	<b>32</b>

<b>Outpatient Treatment:</b>	<b>32</b>
<b>Recovery Support</b>	<b>32</b>
<b>Recovery Housing</b>	<b>34</b>
<b>Additional Recovery Houses</b>	<b>34</b>
<b>Transportation</b>	<b>35</b>
<b>Utility Assistance</b>	<b>36</b>
<b>Veterans Affairs</b>	<b>37</b>
<b>Youth</b>	<b>38</b>
<b>Other</b>	<b>39</b>

## **HUBS – Provide various basic needs (Clothing, food, ID’s, Utility Assistance, etc.). Check websites for specifics.**

### **(HUB) Conestoga Valley Christian Community Services**

Eligibility: Residents in the Conestoga Valley School District or attend church in the CV district can access their food programs. All Lancaster County residents that qualify can access the clothing bank. Residents in the Conestoga Valley School District can access Financial Coaching. All services are by appointment/referral only.

Phone: (717) 208-3711 Ext. 100

Email: [administration@cvccs.org](mailto:administration@cvccs.org) - Kim Sensenig

Address: 2420 Gehman Lane, Lancaster, PA 17602

Hours: By appointment or referral only.

Website: <https://cvccs.org/>

### **(HUB) CrossNet Ministries**

Eligibility: Residents of Elanco School District

Phone: (717) 355-2454

Email: [office@elancocross.org](mailto:office@elancocross.org)

Address: Office: 123 W Franklin St, New Holland, PA 17557.

Mailing: P.O. Box 154, New Holland, PA 17557

Hours: Monday – Thursday, 9am-4pm. Fridays from 9am-12pm. Call for appointment.

Website: <https://elancocross.org/>

### **(HUB) Elizabethtown Community Housing & Outreach Services (ECHOS)**

Eligibility: Elizabethtown residents. No photo I.D.'s or 2-1-1 referral needed.

Phone: (717) 361-0740

Email: [info@ECHOSLancaster.org](mailto:info@ECHOSLancaster.org)

Address: 61 E. Washington St. Suite #110 Elizabethtown, PA 17022

Hours: See website for hours.

Website: <https://echoslancaster.org/> & Elizabethtown Area HUB – ECHOS Lancaster

### **(HUB) Ephrata Area Social Services**

Eligibility: Ephrata residents and Cocalico school district residents

Phone: (717) 733-0345

Email: [leberly@ephratasocialservices.org](mailto:leberly@ephratasocialservices.org) - Lisa Eberly

Address: 227 N State St, Ephrata, PA 17522

Hours: Monday through Friday, 9am-4pm. See Ephrata Social Services under each service for hours.

Website: <https://www.ephrataareasocialservices.org/>

### **(HUB) First Presbyterian Church of Strasburg**

Eligibility: N/A

Services: Case management: with a social worker. The Well: free Wi-Fi, coffee, food, laptop.

Care Baskets: sent to the family of an incarcerated person. Food Bank: Every Tue and Fri 2/4pm, gift cards for Fashion Cents.

Phone: (717) 687-6030

Email: [aeltman@straspres.org](mailto:aeltman@straspres.org)

Address: 101 South Decatur Street, Strasburg, PA 17579-1404

Hours: Call for service

Website: <https://www.straspres.org/>

### **(HUB) Hands Across the Street**

Eligibility: Columbia residents

Phone: (717) 684-6271

Email: [columbiahandsacrossthestreet@gmail.com](mailto:columbiahandsacrossthestreet@gmail.com)

Address: 360 Locust Street Columbia, PA 17512

Hours: Hours vary by service

Website: <https://www.columbiahas.org/handsacrossthestreet>

### **(HUB) Lancaster Food Hub**

Eligibility: Lancaster County residents, must bring photo ID

Phone: (717) 291-2261

Email: [rresto@lcfoodhub.org](mailto:rresto@lcfoodhub.org) - Raquel Resto

Address: 812 N Queen St, Lancaster, PA 17603

Hours: Hours vary by service. See Lancaster Food Hub under each service for hours.

Website: <https://lancasterfoodhub.org/>

### **(HUB) Northern Lancaster Hub**

Eligibility: Connected to the Ephrata or Cocalico community

Phone: (717) 723-8258

Email: [northernlanchub@gmail.com](mailto:northernlanchub@gmail.com)

Address: 560 S. Reading Rd, Ephrata, PA 17522

Hours: Monday – Friday 8am – 4pm by appointment. See Northern Lancaster Hub under each service for hours. Access to computer lab and courses on resume writing, Word, Outlook, etc.

Website: <https://www.northernlancasterhub.org/>

### **(HUB) Real Life Community Services**

Eligibility: Cocalico School District

Phone: (717) 336-7797

Email: [info@realcs.org](mailto:info@realcs.org) to schedule an intake appointment

Address: 240 Main Street, Suite B, Denver PA 17517

Hours: Office hours Monday through Friday: 9am – 5pm.

Website: <https://www.reallcs.org/>

## **(HUB) Salvation Army, Family Services**

### Services:

- Food Bank: Fridays 10am-12pm, ID required
- Clothing Voucher: \$150, used at Sal Val at 1244 Manheim Pike. Call for requirements
- Rental Assistance: Can cover 1-3 weeks, call for requirements
- Bus Passes: for first 2-3 weeks of employment (until 1st paycheck arrives). Must provide proof of employment.
- Seasonal Assistance: Coats for Kids in fall and Christmas. Call after Labor Day for dates of registration
- Pathway of Hope for families: <https://www.findhelp.org/salvation-army-eastern-pennsylvania-&-delaware--lancaster-pa--pathway-ofhope/5043002018627584?postal=17573>

Phone: (717) 397-7565 x123

Email: [lancasterfamilyservices@use.salvationarmy.org](mailto:lancasterfamilyservices@use.salvationarmy.org)

Address: 131 South Queen Street, Lancaster, PA 17603 (Family Services entrance at Queen and Farnum)

Hours: M-F 9am-4pm (office might not be staffed on Fridays for food bank)

## **(HUB) Solanco Neighborhood Ministries**

Eligibility: Solanco School District, Pequea township, West Lampeter, Christiana

Phone: (717) 786-4308

Email: [office@snministries.org](mailto:office@snministries.org)

Address: 355 Buck Road, Quarryville, PA 17566

Hours: Mon-Thurs (A-12P, 1-4P); Fridays (9A-12P)

Website: [www.solanconehoodministries.org](http://www.solanconehoodministries.org)

## **(HUB) The Factory Ministries**

Eligibility: Primarily serves anyone from the East Lancaster Area: Paradise, Salisbury, and Leacock Townships, and Christiana Borough or anyone who is interested.

Phone: (717) 687-9594

Email: [info@thefactoryministries.com](mailto:info@thefactoryministries.com)

Address: Office: 3293 Lincoln Hwy E, Paradise, PA 17562;

Mailing address: PO Box 282, Paradise, PA 17562.

Hours: Office Hours: Monday – Friday, 9am-4pm. Intake appointments can be made at other times as necessary.

Website: <https://thefactoryministries.com/>

# **Behavioral Health**

## **Outpatient Services**

### **BHDS – Behavioral Health and Developmental Services**

Eligibility: Children and adults with severe Mental Health, emotional disturbance, and intellectual and/or developmental disabilities. Referral must be made by phone. Individuals must have proof of diagnosis. Services can be funded if an individual does not have insurance.

Phone: Office: (717) 393-0421

Main: (717) 299-8021

Hours: Monday through Friday, 8:30am-5:00pm

Website: <https://www.lancastercountybhds.org/101/Mental-Health>

### **Commonwealth Clinical Group**

Eligibility: Walk-In's Allowed. Accepts Medical Assistance, Private Insurance, and offers private payment options on a sliding scale based on an individual's capabilities.

Services: Evaluations and treatment for adult and adolescent individuals with sexual offenses.

Specialize in the treatment of mood, relationship, sexual and personality disorders

Phone: Lancaster's Office: (717) 393-3900

Central Referral Line: (844) 331-3551

Address: 41 E. Orange St. Lancaster, PA 17602.

Other Locations in Reading, Exton, Harrisburg, and York

Hours: Call for hours

Website: <https://commonwealthclinicalgroup.com/specialized-service-program/>

### **Community Services Group**

Eligibility: work with individuals to help them achieve independence, set, and meet goals, and create supportive social networks. From individualized treatment to group residential programs.

- Case Management- for those with a Severe Mental Illness is needed as well as an intake via BHDS
- Psychiatry and Therapy they can call CSG directly (717) 293-5104 and ask for psych or therapy services
- Residential is a referral made by case management

Services: wide range of Intellectual and Developmental Disability (IDD) and mental health services

Phone: (717) 285-7121

Address: 320 Highland Drive, Mountville, PA 17554

Hours: Monday through Friday, 8:00am-4:30pm

Website: <https://csqonline.org/programs-services/>

### **Mental Health of America**

Services: Visit program website for eligibility and contact information. Their CMAP program provides three free therapy sessions.

Phone: (717) 397-7461

Email: [mha@mhalancaster.org](mailto:mha@mhalancaster.org)

Address: 245 Butler Ave Suite 204 Lancaster, PA 17601

Hours: Monday through Friday, 9:00am-4:00pm

Website: <https://mhalancaster.org/> or <https://mhalancaster.org/educational-programs/>

### **PA Counseling**

Services: mental health and co-occurring disorders

Address:

#### **COLUMBIA**

610 Poplar Street, Columbia, PA 17512

phone: (717) 449-5888

fax: (717) 449-5891

#### **LANCASTER**

6079 Main Street, East Petersburg, PA 17520

phone: (717) 560-1908

fax: (717) 560-4941

**LANCASTER CITY**

40 Pearl Street, Lancaster, PA 17603

phone: (717) 397-8081

fax: (717) 397-8414

Website: <https://pacounseling.com/services/>

**SACA – Spanish American Civic Association**

Eligibility: Bilingual services.

Phone: (717)-431-1445

Email: info@sacapa.org

Address: 453 S. Lime St. Suite A Lancaster, PA 17602

Hours: Monday through Friday, 8:30am-5:00pm

Website: <https://sacapa.org/nuestra-clinica-outpatient/>

**T.W. Ponessa & Associates**

Eligibility: Anyone with Medical Assistance or another insurance provider in network.

Phone: (877) 228-9177 - Central Referral

Address: 410 N. Prince St. Lancaster, PA 17603

Website: [List of T.W. Ponessa & Associates Services](#)

**Union Community Care**

Eligibility: Patients with no insurance, commercial insurance, Medical Assistance\*, Medicare as well as offer a sliding scale

Address: <https://unioncommunitycare.org/locations/>

Hours: See the locations

Contact: For appointments, call the location. If you are not sure if your health insurance covers our services, please call (717) 299-6371 and ask to connect with our Billing Department.

Website: <https://unioncommunitycare.org/behavioral-health/>

**Behavioral Health Support**

**Arch Street Center**

Eligibility: Lancaster County residents ages 18 years or older who have received a mental health diagnosis. Need a referral from Lancaster County BHDS or CSG ICM case manager.

Phone: (717) 392-8536

Address: 629 N. Market St. Lancaster, PA 17603

Hours: Drop-in center Monday through Friday 10am – 6:30pm; Saturday and Sunday 12pm-6pm

Website: <https://archstreetcenter.org/our-center/providers/>

**COBYS Family Services**

Services: Counseling:

- Trauma Focused Cognitive Behavioral Therapy is a short-term treatment intervention for children who exhibit behavioral and/or emotional symptoms as a result of trauma.
- Seeking Safety is a 10-week program for adults to obtain safe coping skills and experience group therapy.



- The Blues Program is a school-based prevention program for adolescents with depressive symptoms or adolescents who are at risk of onset of major depression.

Phone: Counseling: (717) 661-3548.

COBYS Main Office: (717) 656-6580, (800) 452-6517

Email: Abby Keiser, Director of Family Life Services: [abby@cobys.org](mailto:abby@cobys.org)

Address: **COBYS Main Office**

1417 Oregon Road

Leola, PA 17540

(717) 656-6580

(800) 452-6517

(717) 656-3056 (fax)

general@cobys.org

Located four miles north of Lancaster, just off Routes 222 and 272 near Oregon Dairy and Reflections Restaurant

**Murry Hill Center**

444 Murry Hill Circle

Lancaster, PA 17601

(717) 656-6580

**COBYS Permanency Unit**

134 E. King St.

Lancaster, PA 17602

(717) 481-7663

(717) 481-4864 (fax)

permanency@cobys.org

Located in downtown Lancaster, between Duke and Lime Streets.

**The Oregon Counseling Center**

1417 Oregon Road

Leola, PA 17540

(717) 661-3548

(717) 656-3056 (fax)

counselingadmin@cobys.org

Located four miles north of Lancaster, just off Routes 222 and 272 near Oregon Dairy and Reflections Restaurant.

Website: <https://cobys.org/>

### **Mental Health America, Lancaster: Support Groups**

Eligibility: Free for the community.

Services: Current groups: Bipolar, Anxiety, Mental Wellness for Parents Support Group, Families of Suicide Loss Support Group. There are additional affiliate groups and MHA also runs a Compeer, promoting mental wellness through meaningful friendships.

Phone: (717) 397-7461

Address: Multiple and some Zoom options

Website: <https://mhalancaster.org/support-groups/>

### **Recovery Insight Inc.**

Eligibility: Lancaster County residents ages 18 years or older

Services: individuals who have received a mental health diagnosis who are in need or desire individualized groups &/or peer support.

Phone: (717) 517-8552

Email: info@recovery-insight.com

Address: 1525 Oregon Pike Suite 801 Lancaster, PA 17601

Website: [Recovery Insight About - Recovery Insight \(recovery-insight.com\)](http://Recovery Insight About - Recovery Insight (recovery-insight.com))

### **Anger Management**

#### **Commonwealth Clinical Group**

Eligibility: Walk-In's Allowed. Accepts Medical Assistance, Private Insurance, and offers private payment options on a sliding scale based on an individual's capabilities.

Services: Alternative to Violence Programs

Phone: Lancaster's Office: (717) 393-3900

Central Referral Line: (844) 331-3551

Address: 41 E. Orange St. Lancaster, PA 17602.

Hours: Call for hours

Website: <https://commonwealthclinicalgroup.com/>

### **Carolyn Mottor-Rivera Counseling**

Address: 313 W. Liberty St. Ste. 111 Lancaster, PA 17603

Phone: (717) 690-2770

### **Kim Melhorn**

Note: Spanish Speaking Counselors On-Site

Phone: (717) 413-6960

Fax: (717) 393-3588

Email: AngerManagementGroups@comcast.net

Address: 129 E. Orange St. Lancaster, PA 17602

### **Life and Love Counseling, LLC.**

Phone: (717) 454-2068

Address: 205 Granite Run Dr. Ste. 310 Lancaster, PA 17601

### **Triad Treatment Specialists**

Phone: (717) 509-9875

Fax: (717) 509-9876

Email: msimmons@triadtreatment.com

Address: 1743 Rohrerstown Rd. Lancaster, PA 17601

### **Wellness Counseling Associates**

Services: Anger Management Training | Domestic Violence Program

Note: No longer accepts insurance – Client must pay out of pocket

Phone: (717) 397-2727 - Richard Wheeler

Fax: (717) 617-2121

Address: 439 N. Duke Street, Lancaster, Pa. 17602

Website: <https://rwwca.com/>

# Clothing Resources

## **Community Place on Washington - United Churches of Elizabethtown Area Clothing Barn**

Eligibility: Elizabethtown residents. No photo I.D.'s or 2-1-1 referral needed. May utilize once a month

Phone: (717) 689-3484

Email: communityplaceetown@gmail.com

Address: 61 E. Washington St. Elizabethtown, PA 17022

Hours: By appointment only on Tuesdays or Thursdays 9-12

Website: <https://communityplaceetown.org/clothing-barn>

## **Conestoga Valley Christian Community Services (CVCCS)**

Eligibility: Those who live or attend church in the Conestoga school district. Adults may visit 2 times a year and children up to 4 times a year. First-time clients must obtain a referral from a school social worker, church, or agency.

Phone: (717) 208-3711 Ext. 100 - Kim Sensenig

Email: administration@cvccs.org - Kim Sensenig

Address: 2420 Gehman Lane, Lancaster, PA 17602

Hours: By appointment only.

Website: <https://cvccs.org/clothingbank/>

## **CrossNet Ministries - Anchor Ministries**

Eligibility: Those in the ELANCO school district

Note: Do not need to attend the meal to visit the clothing closet.

Phone: (717) 355-2454

Email: lisa@elancocross.org - Lisa Kerstetter

Address: CrossNet Youth Center at 110 W. Franklin Street, New Holland

Hours: The mobile closet will be open once a month during the community meal at 5:30pm to 6:30pm..

Website: <https://elancocross.org/what-we-do/community-programs/>

## **Ephrata Area Social Services - Hand UP Exchange Clothing Bank**

Eligibility: Ephrata residents and those in the Cocalico school district, clothing accessible during visit to the food bank.

Phone: (717) 733-0345, ext. 14 - Sara Holland

Email: [sholland@ephrataareasocialservices.org](mailto:sholland@ephrataareasocialservices.org) - Sarah Holland

Address: 227 N State St, Ephrata, PA 17522

Hours: Schedule a 30-minute appointment Monday through Friday, 9am-4pm.

Website: <https://www.ephrataareasocialservices.org/hand-up-exchange-food-clothing-bank>

## **Hands Across the Street**

Eligibility: Columbia residents

Phone: (717) 684-6271

Email (Preferred): clothingbank@columbiahas.org

Address: 360 Locust St. Columbia, PA 17512

Hours: Monday mornings from 9am-11am or Tuesday evenings from 5pm-7pm.

Website: [www.columbiahas.org/clothing-bank](http://www.columbiahas.org/clothing-bank)

### **Lancaster Food Hub**

Eligibility: Anyone who is in need. Bring a photo I.D. each time. If coming for clothing for children, bring their medical card or birth certificate for each child.

Phone: (717) 291-2261

Address: 812 N Queen St, Lancaster, PA 17603

Hours: Mondays, Tuesdays, Thursdays, and Fridays from 9:30am to 11:30am.

Website: <https://lancasterfoodhub.org/clothing/>

### **\*Thrift Stores:**

[https://www.pa211.org/get-help/clothing-household/thrift-shops/?city\\_zip=17601](https://www.pa211.org/get-help/clothing-household/thrift-shops/?city_zip=17601)

## **Domestic Violence/Sexual Assault Prevention**

### **Community Action Partnership (CAP), Domestic Violence Services**

Eligibility: Provides emergency shelter, counseling, legal and housing services, and children's programming for victims of domestic violence and their children.

Phone: (717) 299-9677

Address: Lancaster, PA

Hours: Hotline number listed above is 24/7

Website: <https://caplanc.org/our-programs/safety-empowerment/domestic-violence-shelter/>

### **YWCA, Lancaster Sexual Assault Prevention and Counseling Center**

Eligibility: Providing no-cost, trauma informed counseling to individuals who have experienced sexual abuse, sexual assault and sexual harassment and their non-offending significant others.

Phone: (717) 392-7273 - 24 Hour Hotline

Office: (717) 869-5009

Email: [wehearyou@ywcalancaaster.org](mailto:wehearyou@ywcalancaaster.org)

Address: 110 N. Lime St. Lancaster, PA 17602

Website: <https://ywcalancaaster.org/programs/sexual-assault-prevention-and-counseling-center/>

### **Wellness Counseling Associates**

Services: Anger Management Training | Domestic Violence Program

Note: No longer accepts insurance – Client must pay out of pocket

Phone: (717) 397-2727

Fax: (717) 617-2121

Contact: Richard Wheeler

Address: 1300 Millersville Pike Lancaster, PA 17603

Website: <https://rwwca.com/>

## **Documentation**

### **Birth Certificate**

- Need a valid driver's license OR two current documents that verify name and address (utility bill, pay stub, bank statement, car registration, lease/rental agreement). \$20 fee for application
- Use Homeless application –

- Need Homeless Verification document
- <https://www.health.pa.gov/topics/Documents/Certificates%20and%20Records/Applications%20for%20Birth%20Certificate%20with%20Fees%20Waived%20for%20Individual%20Who%20is%20Experiencing%20Homelessness.pdf>
- Copy of a birth certificate
  - [https://www.health.pa.gov/topics/Documents/Certificates%20and%20Records/adoptee\\_app\\_HD02045F.pdf](https://www.health.pa.gov/topics/Documents/Certificates%20and%20Records/adoptee_app_HD02045F.pdf)
- Birth Certificate from Maryland: createroberta
  - <https://health.maryland.gov/vsa/Pages/birth.aspx>
  - Cannot apply online if homeless. Fill out form and create your own form on your agency's letterhead attesting to individual's current homelessness.
    - Will waive fee
    - Must have something with their name on it: insurance card, w-2, utility bill, pay stub, bank statement, tax return, lease/rental agreement, public transit card, etc. Something like a gym membership or Water Street ID should work.
      - [https://health.maryland.gov/vsa/Documents/Certificates/Birth/birth%20cert%20aopl\\_20211007.pdf](https://health.maryland.gov/vsa/Documents/Certificates/Birth/birth%20cert%20aopl_20211007.pdf)

### **Applications/Waivers:**

- Application for Birth Certificate
- Ordering a Birth Certificate
- Original Birth Record for Adopted Child
- Application for Birth Certificate – Fees Waived for an Individual Who is Experiencing Homelessness
- Other Forms relating to Birth/Death

### **PA Identification**

#### Requirements to apply for PA identification card:

- Social Security number OR driver's license number
- If have never held a PA driver's license/permit or identification card, must apply in-person at any Driver License Center.
- Complete application form and take to PennDOT, along with other required documents. See applications for details on other required documents.
- Fill out application and take to PennDOT
  - Not Homeless – DL54A [PennDOT - Application for Initial Identification Card \(state.pa.us\)](https://www.penn.gov/transportation/PennDOT-Application-for-Initial-Identification-Card)
  - Homeless – DL54H [PennDOT -PA Homeless Photo Identification Card Fact Sheet \(state.pa.us\)](https://www.penn.gov/transportation/PennDOT-PA-Homeless-Photo-Identification-Card-Fact-Sheet) (directions only) Receive an complete application with someone who can verify homeless status
  - Replacement – DJ54B [PennDOT - Photo Identification Card \(state.pa.us\)](https://www.penn.gov/transportation/PennDOT-Photo-Identification-Card)

### **Social Security Card**

- To obtain a replacement Social Security card must have Photo Identification.
- For an original card, must provide at least two documents to prove age, identity, and U.S. citizenship. Usually birth certificate and DL/photo ID.
- Online application - <https://www.ssa.gov/forms/ss-5.pdf>

- If unable to answer security questions, do paper application and call the Social Security phone line at 1-800-772-1213.

## Education / Training

### **Conestoga Valley Christian Community Services (CVCC) – Back on Track**

Eligibility: Residents in the Conestoga Valley School District or attend church in the CV district, and who meet financial guidelines

Services: Financial coaching

Phone: (717) 208-3711 ext.103 - Dottie Slothower

Email: [Advocate@cvccs.org](mailto:Advocate@cvccs.org) - Dottie Slothower

Address: 2420 Gehman Lane, Lancaster, PA 17602

Hours: By appointment only.

Website: [Financial Coaching – CVCCS](#)

### **Lancaster-Lebanon IU 13**

Eligibility: No cost for Lancaster and Lebanon County adults

Services: GED Preparation classes, ESL classes, Work Force Preparation classes, ect.

Phone: (717) 606-1708

Address: 1020 New Holland Ave Lancaster, PA 17601

Hours: Classes offered mornings, afternoons, evenings, and online.

Website: <https://www.iu13.org/community/community-education/classes/>

<https://www.iu13.org/wp-content/uploads/2022/12/CE-Catalog-FINAL-22-23-2.pdf>

### **Tec Centro**

Eligibility: Available to anyone. Services are FREE with a registration fee of \$25. Can refer by walk-in's, phone call, or referral form on website for appointment.

Phone: (717) 509-6679 - Main

Address: 102 Chester St. Lancaster, PA 17602

Hours: Monday-Friday 8:30am-5:00pm. Evening classes are available on request.

Website:

- ESL & GED Classes, and High School Equivalence Courses (In Spanish)  
<https://sacapa.org/tec-centro/esl-ged-classes/>
- Training Programs – [Tec Centro \(sacapa.org\)](#)

## Employment

### **Lancaster Works**

Eligibility: Anyone seeking individual employment opportunities and direct wrap around support services

Phone: (717) 229-8378

Address: 131 E. Grant Street Lancaster, PA 17602

Hours: By appointment only

Website: <https://lancaster.works/>

## **New Choices Career Development Program, YWCA**

Eligibility: Free adult residents of PA. Career development support, career planning skills, job search skills, and resume/interviewing skills. Register online on their website.

Phone: (717) 869-5006

Email: [dstonge@ywcalancaster.org](mailto:dstonge@ywcalancaster.org) - Deb St. Onge, Director

Address: 110 N. Lime St. Lancaster, PA 17602

Hours: Virtual courses – one week for 10 hours, offered twice a month, morning session from 9:30-11:30 a.m., and afternoon session 1:30-3:30 p.m. Call or email for class dates and times.

Website: <https://ywcalancaster.org/programs/newchoices/>

## **PA CareerLink**

Eligibility: Any Lancaster County resident seeking employment opportunities or training to build a career pathway.

Phone: (717) 509-5613

Email: [cmahrer@jobs4lancaster.com](mailto:cmahrer@jobs4lancaster.com) - Chris Harrison-Mahrer

Locations:

- **Lancaster** (main office) 1046 Manheim Pike, Lancaster PA 17601
- **Columbia HUB** - Tammy Garza's work number for the Columbia office is (717) 415-7517
- **Ephrata Library:** 550 S. Reading Rd. Ephrata; Every Wednesday from 10am-1pm
- **Bright Side Opportunities Center:** 515 Hershey Ave, Lancaster; Monday-Wednesday 9-3, Thursday's 9-12:30
- **Lancaster County Housing Authority:** Franklin Terrace - 325 S. Church Street, Lancaster; Every Thursday 9:30-3

Office Hours: open Daily, 8:30am-5:00pm

Website: <https://www.jobs4lancaster.com/?s=reentry>

## **Tec Centro**

Eligibility: Clients can walk-in during the morning (Monday - Thursday) starting at 8:30am (first come first served- only the first 10 clients). We help with resumes, employment applications, and job referrals. For employment services, the only requirement is to be eligible to work legally in the USA. Clients should bring 2 forms of ID. (Example: State ID and SS card)

Phone: (717) 509-6679 - Main Line

Address: 102 Chester St. Lancaster, PA 17602

Hours: Monday – Thursday 8:30

Website: [Employment Services – Tec Centro \(sacapa.org\)](http://Employment Services – Tec Centro (sacapa.org))

# **Family / Children**

## **Ambassadors For Hope**

Eligibility: Children (under age 18) with incarcerated parents.

Services: Supporting children who have a parent in prison.

- Provide children's story books featuring children with a parent in prison
- Information and resources pertaining to parental incarceration

- Financial assistance to enable a child with a parent in prison to attend camp, attend before or after childcare programs, take art, music or other lessons, and enable a child to visit a parent in a state prison.
- Referrals to the Family Services Advocate for those requiring case management services.

Phone: (717) 584-6110

Email: ambforhope@comcast.net

Resource Guide: <http://www.ambassadorsforhope.com/resources.php>

Website: <http://www.ambassadorsforhope.com/>

## **Bethany Christian Services**

Services:

- Safe Families for Children is a respite program for families with children 17 or younger. It provides a temporary home to care for children while parents work through crisis situations.
  - Contact: Candace Reynolds at (717) 238-3549, or via e-mail at creynolds@bethany.org
  - Website: <https://bethany.org/help-a-child/emergency-care/safe-families>
- ReNew Program is a program supporting recovering mothers with newborns who are incarcerated in Lancaster County Prison.
  - Contact: Jen Strassenburgh at (717) 399-3213 or via e-mail at jstrassenburgh@bethany.org.
  - Website: <https://bethany.org/service/substance-use-disorder-services>

Phone: (717) 399-3213

Address: 1681 Crown Ave Suite 201 Lancaster, PA 17601

## **COBYS Family Services**

Eligibility: Anyone in need of counseling services, family support services, and parenting courses.

Phone: (800) 452-6517

(717) 435-8139

Address: various

Email: education@cobys.org.

Website: [Register for Programs Offered \(cobys.org\)](http://www.cobys.org)

## **Compass Mark – Family Services Advocate- Serving Children of Incarcerated Parents**

Eligibility: Children (under 18 years old) who reside in Lancaster County and have incarcerated parents.

Phone: (717) 299-2831 ext. 229 - Karlee Shambaugh

Email: kshambaugh@compassmark.org

Website: <https://www.compassmark.org/family-services-advocate/>

## **Joining Forces for Children – Addiction Support for Children & Families**

Eligibility: children ages 0-18 impacted by a loved one's substance use (parent, sibling, other loved ones). A loved one can be in any phase of illness or recovery for the child to be eligible.

Phone: (717) 327-9451

Email: melanie.avila@penmedicine.upenn.edu - Melanie Avila, Family Advocate

Address: We are a community-based service. We go to the family either at their home or another agreed upon location that is convenient and comfortable for the child/family.

Hours: Call or email for an appointment.



Website: [Addiction Support for Children & Families - Lancaster Joining Forces Coalition](#)

**Real Life Community Services** – Youth Development – Mentor & Early Learning

Eligibility: Students in the Cocalico School District

Phone: (717) 336-7797

E-mail: info@realcs.org.

Address: 240 Main Street, Suite B, Denver PA 17517

Website: [Youth Development – Mentor & Early Learning](#)

**Water Street Mission – Wonder Club Early Learning Center**

Eligibility: Children within the School District of Lancaster from lower income families will receive priority for admission.

Phone: (717) 393-7709

Address: School Office Location – 10 West Farnum Street Lancaster, PA 17603

Website: [Pre-K/Kindergarten Early Learning programs](#)

## Food

\*For other meals in your community, contact your local Hub.

## Meals

**Lancaster City Meals:**

- Home - Lancaster Community Meal Program ([ourcommunitymeals.org](http://ourcommunitymeals.org)) for today
- <https://ourcommunitymeals.org/>

**Anchor Breakfast**

Eligibility: Free.

Note: Showers provided for unsheltered neighbors every weekday 7am – 8am

Email: director@anchorlancaster.org - Patty Eastep, Director

Address: 29 East Walnut Street, Lancaster, PA, 17602

Hours: 8:30-9:45am.

Website: <https://www.anchorlancaster.org/home>

Note: Showers provided for unsheltered neighbors every weekday 7am – 8am

**Crispus Attucks Café**

Eligibility: Free grab-and-go lunches.

Note: The dine-in option is currently suspended.

Phone: (717) 394-6604 - Joshua Hunter, Director

Email: jhunter@caplanc.org

Address: 407 Howard Ave Lancaster, PA 17602

Hours: 11 a.m. to 12 p.m. on Tuesdays and Thursdays to provide free nutritious meals to our community. PLEASE NOTE: The dine-in option is currently suspended.

Website: <https://caplanc.org/our-programs/safety-empowerment/crispus-attucks-community-center/>

# Pantry / Food Banks

Food Pantries in Lancaster: <https://www.foodpantries.org/ci/pa-lancaster>

## **Additional**

### **Akron Church of the Brethren Food Pantry**

Eligibility: Everyone. Caseworkers can pick up for clients.

Phone: (717) 859-2156

Email: [office@akronpacob.org](mailto:office@akronpacob.org)

Address: 613 Main Street, Akron, PA 17501

Hours: Every Wednesday 11:00am - 2:00pm

Website: <https://www.akronpacob.org/outreach/>

### **Bethel AME Lancaster – Jean Polite Food Bank**

Eligibility: Anyone in need can pick up a 3-day supply of groceries in person. Intakes are done by walk-ins only.

Note: No special diet foods available.

Phone: (717) 393-8379.

Address: Located in the lower level of Bethel Cultural Center at 512 E. Strawberry St. Lancaster, PA 17602

Hours: Open 10:00am-12:00pm every Wednesday and Thursday - call to verify days and time.

Website: <https://bethelamelancaster.com/ministries>

### **Conestoga Valley Christian Community Services**

Eligibility: Residents in the Conestoga Valley School District or attend church in the CV district, and who meet financial guidelines, can access their food programs.

Phone: (717) 208-3711 Ext. 100 - Kim Sensenig

Email: [administration@cvccs.org](mailto:administration@cvccs.org) - Kim Sensenig

Address: 2420 Gehman Lane, Lancaster, PA 17602

Hours: By appointment only.

Website: [CVCCS](#) Food Bank

### **CrossNet Ministries**

Eligibility: Individuals or families who are ELANCO (Brecknock, Caernarvon, East Earl, Earl, New Holland, and Terre Hill) residents and have a need for food and personal care items. Must agree to provide names and date of birth of all who live in household, sign self-declaration to disclose household income, show proof of residency, and only visit one food pantry at a time in the same month.

Phone: (717) 355-2454 to sign up call on Monday before 4pm to get on the list for the week

Address: CrossNet Ministries Food & Nutrition Center at 127 W. Franklin Street New Holland, PA

Hours: Open on Wednesdays from 11:30am-5:30pm

Website: [Food and Nutrition Programs](#)

### **Columbia Food Bank**

Eligibility: First time individuals can get an emergency food order with no documentation required.

After that, you must meet eligibility requirements on the website. One food order pick-up per month.

Phone: (717) 449-5101

Email: columbiafoodbank@gmail.com

Address: Located in the Parish Hall at the rear of St. Paul's Episcopal Church at 340 Locust St. Columbia, PA 17512

Hours: Monday through Wednesday 9:30-11:30

Website: [www.columbiafoodbank.org](http://www.columbiafoodbank.org)

### **Ephrata Area Social Services**

Eligibility: Ephrata residents and Cocalico school district

Phone: (717) 733-0345, ext. 14 - Sara Holland, Case Manager

Email: Sarah Holland, Case Manager at [sholland@ephrataareasocialservices.org](mailto:sholland@ephrataareasocialservices.org)

Address: 227 N State St, Ephrata, PA 17522

Hours: Schedule a 30-minute appointment Monday through Friday, 9am-4pm.

Website: <https://www.ephrataareasocialservices.org/hand-up-exchange-food-clothing-bank>

### **Lititz Warwick Community Chest**

Phone: (717) 627-0770

Donations such as food. Only for residents of Warwick School District

<http://www.lwcommunitychest.org/>

### **REAL Life Community Services**

Eligibility: must be a client of REAL Life Community Services, Cocalico School District, and have met with a social worker to establish needs.

Phone: (717) 336-7797

E-mail: [info@reallcs.org](mailto:info@reallcs.org) - to schedule an intake appointment.

Address: Warehouse 916 is located behind Declaration House at 240 Main St, Denver, PA 17517.

Hours: Call for an appointment at Cocalico Food Pantry.

Website: <https://www.reallcs.org/programs/warehouse916/cocalico-food-pantry>

### **Solanco Neighborhood Ministries**

Eligibility: Solanco School District, Pequea township, West Lampeter, Christiana

Phone: (717) 786-4308

Email: [office@snministries.org](mailto:office@snministries.org)

Address: 355 Buck Road, Quarryville, PA 17566

Hours: Mon-Thurs (A-12P, 1-4P); Fridays (9A-12P)

Website: [www.solanconehoodministries.org](http://www.solanconehoodministries.org)

### **Strasburg Ministerium Food Bank**

Phone: (717) 672-6234

Email: [office@lstogether.org](mailto:office@lstogether.org)

Website: [LSTogether Food Banks Page | Strasburg Food bank](#)

### **The Factory Ministries**

Eligibility: Connected to their Adult Advocacy program and in the East Lancaster Area

Phone: (717) 687-9594

Email: [info@factoryministries.org](mailto:info@factoryministries.org)

Address: 3293 Lincoln Hwy E, Paradise, PA 17562

Hours: Call for intakes and times.

Website: [Factory Market](#)

### **Water Street Ministries**

Eligibility: Will need a photo I.D. Anyone can go on Fridays without an I.D. Food available is pre-packaged.

Phone: (717) 393-7709

Address: 210 S. Prince St. Lancaster, PA 17603 - Outreach Center on their campus block

Hours: 12:30pm-2:30pm on Tuesdays OR 9:30am-12:00pm on Wednesdays. Bread and pastries are served on Fridays between 10:00am-12:00pm.

Website: [Food Outreach](#)

## **Health Care**

### **Vision**

#### **Yealy Eye Care**

Eligibility: Assists individuals of all ages that have vision loss that cannot be corrected through standard eyeglasses, contact lenses, or surgery. Must live in Lancaster County.

Phone: (717) 735-0746

Address: 244 N. Queen Street, Fl 2, Lancaster

Hours: Monday – Friday 8am-5pm

Website: [Yealy Eye Care | Professional Eye Care & Eye Exams in Lancaster](#)

### **Dental**

#### **Union Community Care**

Eligibility: Patients with no insurance, commercial insurance, Medical Assistance\*, Medicare as well as offer a sliding scale

Contact: For appointments, call the location. If you are not sure if your health insurance covers our services, please call 717-299-6371

Address: Locations - Union Community Care

Hours: See the locations

Website: [Dental Care - Union Community Care](#); <https://unioncommunitycare.org/locations/denver/>

#### **Water Street Mission – Dental Clinic**

Phone: (717) 393-7709

Address: 210 S. Prince Street, Lancaster PA

Website: <https://wsm.org/what-we-do/health-services/>

### **Medical**

#### **Union Community Care**

Eligibility: Patients with no insurance, commercial insurance, Medical Assistance\*, Medicare as well as offer a sliding scale

Contact: For appointments call the location. If you are not sure if your health insurance covers our services, please call 717-299-6371

Address: Locations - Union Community Care

Hours: See the locations

Website: <https://unioncommunitycare.org/services/medical-care/>

**\*\*Grant opportunity:** UHCF will pay up to \$5,000 of a medical bill for a child 16 or younger. Child MUST have a “commercial health plan”, Medicaid or CHIP can only be secondary. Check out the grant [HERE](#).

### **Water Street Mission – Medical Clinic**

Phone: (717) 393-7709

Address: 210 S. Prince Street, Lancaster, PA

Website: <https://wsm.org/what-we-do/health-services/>

## **Homeless Services**

### **2-1-1**

Eligibility: Individuals and families in Lancaster County experiencing homelessness or at risk of homelessness

Services: Coordinated assessment and referral service for those experiencing homelessness in Lancaster County. Possible transportation resources to home or services.

Note: Refer to 2-1-1 first or go to Tenfold office and ask to have an assessment with a CHART worker

Call 2-1-1

Get Help - PA 211

Phone: (717) 397-5182

Address: 308 East King Street Lancaster, PA 17602

Hours: Monday through Friday, 8:30am – 4:30pm

Website: [www.pa211.org](http://www.pa211.org) - Rapid Re-Housing Programs - PA 211

### **Off The Street**

Eligibility: Those experiencing homelessness in Lancaster County

Services: Helps families and individuals in Lancaster, PA get off the streets and into permanent housing. They can provide (1) a security deposit sent directly to the landlord & (2) basic furnishings and household items.

Phone: (717) 723-8084

E-mail: [offthestreetsnowlanaster@gmail.com](mailto:offthestreetsnowlanaster@gmail.com)

Address: 601 East Delp Road Lancaster, PA 17601

Website: [Off The Streets Lancaster PA | Homelessness \(offthestreetsnow.com\)](http://OffTheStreetsLancasterPA.com)

### **Refresh Lancaster – Lancaster EMS Agency**

Eligibility: Clients must give name and DOB, no ID required.

Services: Showers, medical care, food, haircuts, social worker connections, CPR/Narcan/First Aid education, laptops for COMPASS, set up PCP, base layer clothing, and laundry cards for Festiva Laundry - \$10 (about two small loads).

Address: 304 N Water St Lancaster, PA 17602

Hours: Mobile Hygiene Unit Schedule as of 05/16/2022

- **Columbia** - Columbia Shelter, 291 S 4th St, Columbia - Monday 9:30 - 11:30 a.m.
- **Elizabethtown** - ECHOS, 61 E. Washington St., Elizabethtown - Tuesday 9:30 - 11:30 a.m.
- **Lancaster** - The Food Hub, 812 N. Queen St., Lancaster - Wednesday 1:00 - 3:00 p.m.
- **New Holland** - CrossNet Ministries, 123 W. Franklin St., New Holland - Wednesday 9:30 - 11:30 a.m.
- Thursday - **Ephrata Public Library**
- **Lancaster** - Union Community Care, 304 N. Water St., Lancaster - Friday 9:30 - 11:30 a.m.

## **Housing & Shelters**

### **Housing Support**

\*\*Individuals can seek assistance purchasing oil for heating their home through LIHEAP. Those looking for assistance paying their water bill can apply for LIHWAP through COMPASS.

#### **TENFOLD – Formerly Tabor & LHOP**

Services: (clients must be Lancaster County residents)

- Housing Services – Services related to transitional housing, permanent housing, and shelters.
- Financial Services – Budgeting services, financial workshops, and one-on-one instruction.
- Housing Referral Programs
- Landlord/Tenant assistance. To include education, advocacy for tenants, financial assistance, and Fair Housing complaints.

Phone: (717) 397-5182

Main office: 308 East King St. Lancaster, PA 17602

Hours: Monday through Friday, 8am – 4pm.

Website: <https://wearetenfold.org/>

#### **Good Samaritan Services**

Eligibility: Lancaster County residents in need of shelter, residential housing & housing support. See website for specifics

Phone: (888) 477-0025

Address: 25 W. Locust Street, Ephrata

Website: <https://www.goodsamservices.org/housing-support-services>

### **Day Shelter**

#### **Restart Day Center (Hands Across the Street)**

Eligibility: Men and women only in Columbia experiencing homelessness. **No pets, including registered service animals.**

Email: [shelter@columbiahas.org](mailto:shelter@columbiahas.org)

Address: 291 South 4th Street, Columbia, pa 17512

Hours: Day Center is open Monday through Friday, from 9:00 am to 2:00 pm. When the temperature drops below 32 degrees, the shelter will remain open for 24 hours.

Website: <https://columbiahas.org/outreach-ministries/>

#### **The Welcome Place (The Food Hub)**

Eligibility: Priority is Lancaster County residents. Singles/couples, no family and no one under the age of 18. Can only register service animals. Clients must wear a mask inside and are screened for basic COVID symptoms.

Note: Walk-ins are welcome but can refer to them by email [ncoble@lcfoodhub.org](mailto:ncoble@lcfoodhub.org).

Phone: (717) 291-2261

Email: Rebecca Saner, [rsaner@lcfoodhub.org](mailto:rsaner@lcfoodhub.org)

Address: 812 N. Queen Street, Lancaster PA

Additional Directions: Use the door to the left of the administration entrance when facing the building.

Hours: Monday through Friday 12:30pm – 4:00.

Website: [The Welcome Place Shelter](#)

## **Overnight Emergency Shelters**

### **Good Samaritan Services**

Eligibility: Emergency shelter is available for men, single women, or women with children. Must have photo I.D., no Active warrants, and be able to pass a urine/breathalyzer test. Can call phone number directly or 2-1-1 to be referred to by CHART. Phone assessments provided and interviews scheduled based on availability.

Services: Emergency services that serve

Phone: (717) 733-3395

Email: [gloriag@goodsamservices.org](mailto:gloriag@goodsamservices.org) - Gloria Gant

Address: 25 W. Locust St. Ephrata, PA 17522

Website: <https://www.goodsamservices.org/emergency-shelters>

### **The Welcome Place Overnight Shelter (Lancaster Food Hub)**

Eligibility: Can only accept Lancaster County individuals facing homelessness, no families. Can only accept certified service animals, no support pets. They accept bed referrals at The Welcome Place drop-in center and through CHART.

Phone: (717) 291-2261.

Address: Ebenezer Church, 701 N. Lime Street, Lancaster.

Additional Directions: Enter on the left side of the building by the parking lot

Hours: Overnight: 8:00pm – 7am, 365 days a year.

Website: [The Welcome Place Shelter](#)

### **Water Street Mission**

Eligibility: Shelter is open for Walk-In intakes Monday through Wednesday from 8:00am-3:00pm.

Accepting both Men and Women. Families are referred by CHART. If the individual referred comes from a hospital or behavioral health facility, they require prior approval

Phone: (717) 358-2030 Intakes

Address: 210 S Prince St, Lancaster, PA 17603

Website: <https://wsm.org/what-we-do/emergency-shelter/>

### **YWCA**

Eligibility: Single mothers and fathers with no more than 2 or 3 kids. Parent must be 18 years old. Accepts children up to 18 years old. To receive funding, must be pre-screened and referred to by CHART after calling 2-1-1.

Phone: (717) 869-5025

Email: [rmetzger@ywcalancaster.org](mailto:rmetzger@ywcalancaster.org) - Raeanna Metzger

Address: 110 N. Lime St. Lancaster, PA 17602

Hours: Office is open Monday-Friday, 8:00am-4:00pm

Website: [Family Emergency Shelter](#)

### **Hands Across the Street**

Eligibility: Columbia shelter is for Columbia residents first experiencing homelessness. During emergency situations, will take anyone from the outside area. Men and women only. No pets, including registered service animals.

Email: [shelter@columbiahas.org](mailto:shelter@columbiahas.org)

Address: 291 South 4th Street Columbia, PA

Hours: 7 days a week, 6:30pm-6:30am. When the temperature drops below 32 degrees, the shelter will remain open for 24 hours.

Website: [Columbia Shelter](#)

## **Transitional Housing**

### **Beth Shalom**

Eligibility: Christian interim housing program for single mothers leaving prison or who have left prison within the last 6 months, where they can be reunited with children and be empowered to gain skills for long-term independence. Must be willing to gain skills and the opportunity to reunite with their children. Must include photo I.D. and SS card.

Additional notes: Referrals for Beth Shalom can come from LCP, CHART, or other community agencies.

Phone: (717)-397-5182

Address: Not disclosed

Hours: Monday-Friday, 8:00am-5:00pm

Website: Referral Programs – Beth Shalom

### **Clare House, Inc.**

Eligibility: Employment-focused Women with children experiencing homelessness. Applicant must be 18 years old or older and have custody of her child/children. no substance/alcohol use/treatment in the past year. Must have a form of expendable income (TANF/cash assistance, employment, UC, child support, etc.). Must be willing to find and maintain full-time employment. Online application. See pdf for overview and requirements.

Phone: (717) 291-8967

Email: [michelle@clarehouselancaster.org](mailto:michelle@clarehouselancaster.org) - Michelle Rybner, Program Director

Address: 342-344 E. Chestnut St. Lancaster, PA 17602

Hours: Office available Monday-Friday, 8:00am-4:00pm. Appointment only.

Website: <https://www.clarehouselancaster.org/seek-shelter>

### **D.I.V.E. Inc**



Eligibility: Men who are looking for a fresh start from addiction, incarceration, homelessness, and various other types of hardships or situations. Applications are accepted on a first-come first-serve basis as well. Submit an online application.

Phone: (717) 468-9532

Email: [info@diveinc.org](mailto:info@diveinc.org)

[jmckinney@diveinc.org](mailto:jmckinney@diveinc.org) - Jason McKinney, Director

Address: 1813 Olde Homestead Lane - Lancaster City

Website: <https://www.diveinc.org/>

### **Good Samaritan Services**

Eligibility: Residential housing is available for single women or women with children. Must have photo I.D., no Active warrants, and be able to pass a urine/breathalyzer test. Can call phone number directly or 2-1-1 to be referred to by CHART. Phone assessments provided and interviews scheduled based on availability.

Services: Provides transitional and affordable housing services that serve as stepping-stone between Emergency Shelter and independent housing.

Phone: (717) 733-3395

Email: [gloriag@goodsamservices.org](mailto:gloriag@goodsamservices.org) - Gloria Gant,

Address: 25 W. Locust St. Ephrata, PA 17522

Website: [Good Samaritan Services \(goodsamservices.org\)](http://GoodSamaritanServices(goodsamservices.org))

### **Lancaster LGBTQ+ Coalition: HEART Program**

Service: low-cost housing offering individuals a chance to live in an affirming home. The Coalition subsidizes rent according to individual need and works with community partners to offer enrichment training, such as budgeting, health resources, and other life skills.

Phone: (717) 715-6917

Address: 117 E Chestnut St. Lancaster, PA 17602

Website: <https://www.lgbtlancaster.org/heart-program.html>

Application: <https://www.lgbtlancaster.org/heart-application/HEART%20Intake%20Document.pdf>

### **Manheim Community Life Group – The Home on Ferdinand**

Eligibility: MCLG serves mothers at The Home on Ferdinand through a 6–12-month transitional housing program, whether they have custody of their children or not. Max single room capacity is mother plus 4 children. Mother must pass a drug test and have no outstanding warrants.

Phone: (717) 879-5105

Email: [manheimcommunitylifegroup@gmail.com](mailto:manheimcommunitylifegroup@gmail.com) - Nicole

Address: 44 W Ferdinand St, Manheim, PA 17545

Website: <http://www.manheimcommunitylifegroup.org/>

### **Milagros House**

Eligibility: Milagro House provides transitional housing to women with children or are expecting, who are committed to education, and would otherwise be facing homeless. Must be interested in being committed to their education and life goals. Individuals interested must complete an application online.

Phone: (717) 509-1401

Email: [lindy@milagrohouse.org](mailto:lindy@milagrohouse.org) - Lindy Hartley, Director of Case Management and Support Services:

Address: 669 W. Chestnut St. Lancaster, PA 17603

Hours: Office open Monday-Friday, 8:00am-4:00pm

Website: <https://www.milagrohouse.org/programs>

### **New Person Ministries**

Eligibility: At least 20 years old. Accepts individuals with a Sexual Offense. Must complete the application and have phone interview. Will then be put on their waiting list.

Services: Faith-based organization that provides transitional housing (3-4 months) for men returning to society from incarceration.

Phone: (717) 490-5517 Chuck Albrecht

Email: NewPersonMinistries@gmail.com

[npmc.albrecht@gmail.com](mailto:npmc.albrecht@gmail.com) - Chuck Albrecht

Address: New Person Ministries PO Box 223 Reading, PA 19607  
620 S. Prince St. Lancaster, PA 17602

Website: <http://www.newpersonministries.org/>

### **Real Life Community Services - Transitional Housing for Single Moms**

Eligibility: Single mothers coming out of homelessness in the Cocalico School District

Phone: (717) 336-7797

Email: [info@reallcs.org](mailto:info@reallcs.org) - to schedule an intake appointment.

Address: 240 Main Street, Suite B, Denver PA 17517

Hours: Office hours Monday through Friday: 9am – 5pm.

Website: [Transitional Housing for Single Moms](#)

### **Transitional Living Center**

Eligibility: men, women, children, veterans in Lancaster County

Contact: 2-1-1 for a referral

Address: 105 E. King Street, Lancaster, Pa. 17603

Website: <https://wearetenfold.org/tlc/>

## **Public Housing**

### **Lancaster City Housing Authority**

Eligibility: Must meet income limits and pass resident screening criteria. Must apply online on our website.

Services: Public Housing ranging from efficiencies to five bedrooms for qualified individuals that are elderly or disabled and families. Housing Choice Voucher (Section 8) program also available.

Phone: (717) 397-2835

Email: [housing.info@lchapa.com](mailto:housing.info@lchapa.com)

Address: 325 Church Street, Lancaster, PA 17602

Website: [www.lchapa.com](http://www.lchapa.com)

### **Lancaster County Housing Authority**

Eligibility: Must meet income limits and pass resident screening criteria. Must apply online on our website.

Services: Public Housing ranging from efficiencies to five bedrooms for qualified individuals that are elderly or disabled and families. The Housing Choice Voucher (Section 8) program is also available.

Phone: (717) 394-0793

Address: 28 Penn Square, Suite 100, Lancaster, PA 17602

Website: <https://www.lchra.com/housingauthority/>

## **Affordable Housing**

### **Community Basics Inc.**

Eligibility: Anyone interested in affordable housing options may apply. Resident selection criteria includes credit checks, criminal background checks, sex offender database checks, landlord references, and income & asset verifications. Can apply online and review the different properties they have available. There is a senior living application and a general application.

Phone: (717) 735-9590

Email: [info@communitybasics.com](mailto:info@communitybasics.com)

Address: Main Office: 941 Wheatland Ave Suite 204 Lancaster, PA 17603

Website: <https://www.communitybasics.com/resources>

### **HDC MidAtlantic**

Eligibility: Income limits apply at most locations. Section 8 and most housing vouchers are accepted at most locations. Resident services are offered to residents only.

Services: Offers 1-, 2-, and 3-bedroom apartments at affordable rents in a community setting. Visit website for more information about living in a HDC community.

Note: Complete email form for more information about services. Email for more information on resident services.

Phone: (717) 291-1911

Email: [DGable@hdcweb.org](mailto:DGable@hdcweb.org) - Director of Resident Services, Debbie Gable

Address: 8 West King Street, Suite 4 Lancaster, PA 17603

Website: [HDC Mid-Atlantic Resident Services](https://www.hdcweb.org/resident-services)

### **Additional Resources:**

<https://www.zumper.com/apartments-for-rent/lancaster-pa>

<https://hotpads.com/>

[https://www.trulia.com/for\\_rent/Lancaster,PA/](https://www.trulia.com/for_rent/Lancaster,PA/)

## **Permanent Housing search**

[Tenfold – Unlocking Opportunity \(wearetenfold.org\)](https://www.wearetenfold.org/)

Housing Search Tool:

<https://www.socialserve.com/tenant/PA/index.html?ch=LHOP>

## **Insurance / Benefits**

If the individual has active medical **prior to being incarcerated** the CAO changes the program code to suspend their MA. When LCP sends the daily list of releases, the CAO will then reactivate it. It can be

suspended for up to 2 years. If they did not have medical assistance prior to incarceration, incarcerated for 2 years or more or if it closed for some other reason, then the reentrant would have to reapply (1/24/22) [COMPASS](#)

### **MA & SNAP Application:**

- Blank copies for MA & SNAP benefits [PA-600-2-20-Final.pdf](#)

### **SNAP benefits only (if already have active MA) PA 600 FS SG — SNAP.pdf**

- SNAP benefits only (already have active MA) [PA 600 FS SG — SNAP.pdf](#)
- SNAP EBT card - There are two ways they can get their EBT card. They can come to the CAO between 8:30-4:30 any day CAO is open with a photo ID, and CAO can make it for them, or CAO can mail this initial card to their mailing address.
- County Assistance Office: 832 Manor St, Lancaster, PA 17603. (717) 299-7411
- **Best way is to call (866) 550-4355**

### **Legal issues with Social Security Insurance/Disability:**

Valerie Case (717) 299-0971 from Mid-Penn Legal: 38 N Christian St Ste 200, Lancaster, PA 17602  
If an individual has had benefits under a year ago, they can produce a document showing when they went in and came out of prison. If more than a year, they must refile and start all over. Call above number to have an intake done, even if it is under a year.

[What Prisoners Need to Know](#) (ssa.gov/)

## **Legal Services**

### **Lancaster Bar Association**

Legal aid, pro bono, and self-help resources.

Phone: (717) 393-0737

Address: [28 East Orange Street Lancaster, PA 17602](#)

Website: <https://www.lancasterbar.org/>

### **Midpenn Legal Services**

Eligibility: low-income individuals seeking free legal services in Pennsylvania. Among many examples: expungements and sealings; advice on pardons. Fighting for disability.

Phone: (717) 299-0971 Office

To apply for services: 1-800-326-9177,

Address: 38 North Christian St. Suite 200 Lancaster, PA 17602

Website: <https://www.midpenn.org/>

### **Pardon Project**

Free help in crafting your application and walking with you through the process.

Email: [glongenecker@jobs4lancaster.com](mailto:glongenecker@jobs4lancaster.com) Genevieve Longenecker

**SCRAM bracelet** – If they have immediate questions during off hours have them call VigilNet at 1-888-381-8881 to ensure they remain in compliance,

# Phone

## Assurance Wireless

Eligibility: Must have active Medical Assistance or other form of government benefit. Check the website for additional eligibility.

Service: Federal Lifeline Assistance program. Provides free monthly data, unlimited texts, monthly minutes, and Android smartphone for qualifying low-income households.

Website: [Assurance Wireless](#)

# Refugee Services

## Bethany Christian Services

Services:

- Refugee and immigrant resettlement
- Refugee and immigrant employment services
- Frequently asked questions

Phone: (717) 399-3213

Website: <https://bethany.org/service/home-study-and-post-release-services>

## Church World Services

Eligibility: See programs on the website for specific eligibility requirements

Services: Welcoming refugees, immigrants, asylum-seekers, and other uprooted peoples seeking safety in the United States.

- Resettlement services
- Extended support services
- Employment services
- Immigration legal services

Phone: (717) 381-2890

Address: 308 East King Street Lancaster, PA 17602-5013

Website: <https://cwslancaster.org/>

## PA CareerLink – Refugee Services

Services:

- Refugee Services – helping new arrivals become successful members of their neighborhoods by referring to local services.
- List of integration services

Phone: (717) 509-5613

Hours: 8:30am-5:00pm Monday – Friday

Website: <https://www.jobs4lancaster.com/job-seekers/refugees/>

# Social Support

## Advoz

Eligibility: Anyone in need of mediation services is eligible.

Phone: (717) 397-2404

Email: info@advoz.org

Address: 8 N. Queen St Suite 210 Lancaster 17603

Hours: Advoz staff are working remotely. Call for an appointment.

Website: <https://advoz.org/services/>

### **Grief Recovery After A Substance Passing (GRASP), Lancaster Chapter**

Phone: (717) 951-2720

Email: [mparadise810@comcast.net](mailto:mparadise810@comcast.net)

Location: Mt Joy

Hours: Third Tuesday of each month 6:30-8pm

Website: <http://grasphelp.org/lancaster-chapter/>

### **Returning Citizens Group**

Eligibility: Individuals returning to Lancaster County from incarceration who desire support.

Email: Kitty Laepple - [klaepple@gmail.com](mailto:klaepple@gmail.com)

Address: Ebenezer Baptist Church, 701 North Lime Street, Lancaster,

Hours: Wednesday evenings from 7-8:30 PM.

### **Pathways Center for Grief and Loss**

Eligibility: Providing free grief/bereavement education/support for any affected by a death

Phone: (717) 391-2413

(800) 338-3813

En español: (717) 391-2440

Email: [pathways@hospicecommunity.org](mailto:pathways@hospicecommunity.org)

Address: 4075 Old Harrisburg Pike, Mount Joy, PA 17552

Hours: M-F 8am-5pm

Website: <https://www.hospiceandcommunitycare.org/grief-and-loss/>

### **Reentry Peer Support Groups through CareerLink**

Eligible: The community group for all reentrants

E-mail: TBD

Address: 1046 Manheim Pike, Lancaster, PA 17601

Hours: TBD.

### **National Alliance on Mental Illness (NAMI) Support Group**

Services: A monthly gathering of family members who face the challenges of living with or taking care of a person with a mental health diagnosis.

Phone: (717) 871-6205

Email: Vivian Spiese [vspiese@comcast.net](mailto:vspiese@comcast.net)

Hours: 2nd Tuesday of each month from 7:00 to 9pm.

Website: <https://nami.org/Find-Your-Local-NAMI/Affiliate/Programs?classkey=a1x36000003TN9LAAW>

### **Addition & Recovery Ministry, Saint James Episcopal Church**

<https://www.saintjameslanaster.org/giving-serving/in-the-community/addiction-recovery/>

## Community Service (Court Ordered):

- RASE project <https://raseproject.org/rase-program-of-lancaster/>
- Lancaster County Food Hub
- The Humane League of Lancaster County <https://humanepa.org/partners/humane-league-of-lancaster-county/>
- Furever Home Adoption Center
- Lancaster Habitat for Humanity ReStore
- Hourglass
- Lancaster C.A.R.E.S
- Water Street Mission
- Pet Pantry
- Art of Recycle
- Boys & Girls Club of Lancaster
- United Way of Lancaster County
- Meals on Wheels

For juveniles

- Bench Mark Program <https://www.benchmarkprogram.org/>

## Substance Use

### Lancaster County Drug and Alcohol Commission (LCDAC)

Services: **LCDAC does NOT provide direct services.** Click here to for the Getting Help brochure to call direct service provider: (Getting-Help-2021 ). LCDAC coordinates services for outpatient, inpatient, recovery houses, recovery support, etc.

Service area: Lancaster County

Website: <https://www.co.lancaster.pa.us/140/Drug-Alcohol-Commission>

## Detox

### Naaman Center / PA Adult & Teen Challenge

Eligibility: Anyone in need of addiction / detox services with Medical Assistance, PerformCare, or Highmark Blue Shield. Contracts with the Lancaster County Drug & Alcohol Commission. Those without insurance, other payment options will be explored upon calling.

Phone: (844) 888- 8085. Call Center

Address: 33 Teen Challenge Road PO Box 98 Rehrersburg, PA 19550

Hours: Monday through Friday, 9:00am-5:00pm.

Website: <https://www.paatc.org/pennsylvania-addiction-detox-program/>

### White Deer Run Treatment Network

Phone: (866) 769-6822 Intake

Email: Paadmissions@acadiahealthcare.com for more information about referrals or questions about services.

Locations: Allenwood, Bethlehem, Kempton, York, Johnstown, and Lancaster

Lancaster address: 53 NW End Avenue Lancaster, PA 17601

Website: <https://www.whitedeerrun.com/programs/detox/>

## **Inpatient Services NOT Detox**

### **Compass Mark**

Services: Find a county contracted provider or see Getting Help Brochure (Getting-Help-2021 )

Phone: (717) 299-2831 from 9-5 Monday – Friday

Website: <https://www.compassmark.org/inpatient/>

Getting Help Brochure [https://www.compassmark.org/wp-content/uploads/2022/11/Getting\\_Help\\_English\\_2022.pdf](https://www.compassmark.org/wp-content/uploads/2022/11/Getting_Help_English_2022.pdf)

[https://www.compassmark.org/wp-content/uploads/2022/11/Getting\\_Help\\_Spanish\\_2022.pdf](https://www.compassmark.org/wp-content/uploads/2022/11/Getting_Help_Spanish_2022.pdf)

## **Outpatient Treatment:**

Find county contracted providers for outpatient treatment or a level of care assessment.

Website: <https://www.compassmark.org/outpatient/>

Getting Help Brochure [https://www.compassmark.org/wp-content/uploads/2022/11/Getting\\_Help\\_English\\_2022.pdf](https://www.compassmark.org/wp-content/uploads/2022/11/Getting_Help_English_2022.pdf)

[https://www.compassmark.org/wp-content/uploads/2022/11/Getting\\_Help\\_Spanish\\_2022.pdf](https://www.compassmark.org/wp-content/uploads/2022/11/Getting_Help_Spanish_2022.pdf)

### **Medication for Addiction Treatment (MAT)**

#### **ARS**

Eligible: Desire MAT or already established on an MAT – for alcohol, opioid and other drugs

Services: MAT (Methadone, Suboxone, Vivitrol)

Phone: (717) 394-7160 or 1-800-277-9695

Address: 2192 Embassy Dr. Lancaster, Pa. 17603

Hours: (Dosing) Monday – Friday 5:00am – 11:00am / Saturday 5:30am – 10:30am / Sunday (closed)

Walk-in Admissions: 5-9 Monday - Friday

Website: <https://arshealth.com/lancaster-pennsylvania-addiction-recovery/>

#### **Penn Medicine/LGH**

Eligible: Desire or need MAT treatment through a primary care practice

Services: Primary Care Practice settings treating opioid use disorder. Treatment may include prescription of Suboxone, Subutex, Vivitrol, and Subclade.

Phone: (717) 544-1427

Address: Various

Website: <https://www.lancastergeneralhealth.org/services-and-treatments/addiction-services/medication-for-addiction-treatment#tab-2>

## **Recovery Support**

### **Compass Mark**



Services: Referral list to outpatient treatment and evaluations, detox and inpatient treatment, medications, adolescent treatment, gambling treatment, recovery support services. Click here for list of programs and services.

Phone: (717) 299-2831 for information and referral specialist.

Email: info@compassmark.org for information and referrals.

Address: 1891 Santa Barbara Dr. Suite 104 Lancaster, PA 17601.

Other locations in Lebanon and Chester counties.

Hours: Monday – Friday, 9am-5pm.

Website: <https://www.compassmark.org/information-referral/>

### **DSAA – Donegal Substance Abuse Alliance**

Eligibility: Individuals and family members in need of recovery support services. Walk In's welcomed or call ahead to schedule an appointment

Recovery Capital (Rec-Cap) program: Peer support. Working on dedicated numbers.

Phone: (717) 492-4596

Email: dsasquared@gmail.com

Address: 78 E. Main St. Mount Joy, PA 17552

Hours: Typically, 8:00am-4:00pm.

Website: <http://dsasquared.org/>

### **The RASE Project**

Eligibility: Anyone in need of recovery support services. Certified Recovery Specialist Programs, Medication Assisted Recovery Services, Recovery Centers.

Note: Walk-ins welcomed

Phone: (717) 295-3080

Email: info@raseproject.org

Address: 131 E. Orange St. Lancaster, PA 17602

Hours: 8:00am-5:00pm

Website: <https://raseproject.org/>

### **The Gatehouse**

Eligibility: Anyone in need of individualized aftercare services as well as family member's support. Medical Assistance accepted as well as most other insurances.

Phone: (717) 393-3215 - Main Office contact for referrals

Main Office: Griest Building: 8 North Queen Street Lancaster, PA 17603

Hours: Monday through Friday, 8:30am-4:00pm

Website: Case Management & Family support

### **Naaman Center / PA Adult & Teen Challenge**

Eligibility: Anyone in need of recovery support services.

Phone: Lancaster Office: (717) 394-5495.

Call Center (844) 888- 8085.

Email: Pgraustein@PAATC.org - Community Outreach Representative - Peter Graustein

Address: 436 N. Lime St. Lancaster, PA 17603.

Other locations available in Quarryville, Elizabethtown, and Elizabethville.

Hours: Monday through Friday, 9:00am-5:00pm.

Website: Naaman Center

## **Recovery Housing**

### **Compass Mark**

Services:

\*\*\*See website for a list of Lancaster County Recovery Houses.

- Recovery House Scholarship Program – provides cost of Recovery House’s rent for first 30 days of residency for individuals who qualify. Check website for eligibility.
- Mighty Mehal Scholarship – provides funds for individuals seeking recovery who have no other financial resources or assistance. Check website for eligibility.

Phone: (717) 299-2831

Email: [info@compassmark.org](mailto:info@compassmark.org) - for more information.

Website: Lancaster County – Recovery Houses - Scholarships

## **Additional Recovery Houses**

### **Good Days Recovery**

Eligibility: Males and Females accepted. Suboxone, Subclade, and Vivitrol Medical Assisted Treatment accepted. Accepts scholarships from iCARE, Mighty Mehal Foundation, Moon & Back, Capital Area Behavioral Health Collaborative, or Sarah’s House of Hope.

Services: 12-step based recovery residence transitional living community.

Phone: (844) 443-7526 Main Admissions  
(717) 844-3170 Meg Richmond

Address: Locations in Lancaster.

Website: <https://gooddaysrecovery.com/>

### **The Potter’s House**

Eligibility: Males and Females accepted. No Medical Assisted Treatment accepted. Applications can be found on their website. Once the application is received, phone interview is scheduled.

Services: Faith-Based Recovery House for men and women.

Phone: Main phone: (717) 656-3222.

For Males: Joel Jakubowski (717) 673-2119, (717) 826-1154.

For Females: Angie Jabukowski (717) 329-0578.

Email: [tph.mensdirector@gmail.com](mailto:tph.mensdirector@gmail.com)  
[tphor.director@gmail.com](mailto:tphor.director@gmail.com)

Address: Locations in Ephrata, Leola, and New Holland, PA

Hours: Monday through Friday, 9am to 5pm.

Website: <https://thepottershouselancaster.com/>

### **The Gatehouse**

Services:

Halfway Houses:

- Gatehouse for Men = One is located in Lititz, PA and one is located in Mountville, PA.

- Gatehouse for Women = Located in Marietta, PA.

Recovery Houses:

- GTL - Gatehouse Transitional Living accepts Males and Females. All MAT accepted. If on Methadone, must be through ARS. Accepts CABHC scholarships and any Private insurance.

Phone: (717) 393-3215 Option 1 or Ext. 6008. Recovery House referrals contact Cindy

Website: <https://gatehouse.org/our-services/>

### **The RASE Project – Recovery Housing**

Eligibility: Anyone in need of recovery support. Walk-ins are welcome.

Phone: (717) 295-3080

Email: [colin.s@raseproject.org](mailto:colin.s@raseproject.org) - Colin Suber

Address: 131 E. Orange St. Lancaster, PA 17602

Hours: 8:00am-5:00pm

Website: Rase House

### **The Way, Faith-based recovery housing in York and Lancaster.**

Phone: (717) 575-2148

Email: [director@thewayrecoveryhouses.com](mailto:director@thewayrecoveryhouses.com)

Address: 3545 Marietta Avenue Suite W, Lancaster, PA 17601

Website: <http://thewayrecoveryhouses.com/abouttheway>

## **Transportation**

### **Red Rose Transit**

Services: Provides effective public transportation services to the citizens of Lancaster County. They also exist to perform these services at the highest standards of safety, courtesy, reliability, and efficiency.

- Seniors Ride FREE on Red Rose Transit, Lancaster PA - If you are age 65 or older, you can ride free through the Senior Free Ride Program, which is sponsored by the Pennsylvania Lottery. Eligible seniors may ride the bus for FREE anytime on any route. A PA Department of transportation Senior Citizen ID card or Medicare card is valid identification. An application is needed: Senior Citizen Free Transit ID Application .
- Wheelchair Accessible Bus - Red Rose Transit, Lancaster PA
- Bus Station - Red Rose Transit, Lancaster Pa
- How To Read A Bus Schedule - Red Rose Transit
- New Bus Rider Information - Red Rose Transit, Lancaster PA

Phone: (717) 397-5613

Website: <https://www.redrosetransit.com/>

### **Red Rose Access**

Services: Shared ride (paratransit) program for senior citizens and persons with disabilities in Lancaster County. This door-to-door transportation service, Door-To-Door Transportation Service, Lancaster Pa

Phone: (717) 397-5613

Website: <https://www.redrosetransit.com/>

## **Medical Assistance Transportation Program (MATP)**

If you receive Medical Assistance from the Department of Welfare, once submitted the client can call RRTA at: **(717) 291-1243** to request their bus tickets. RRTA will send the individual 10 bus tickets, these tickets should be used for ANY medical service including but not limited to: medical appointments (PCP/Optometrlist/Dentist), prescription pick up (including Methadone dosing) & counseling services. When the individual is at these services, they can request a "doctor's note" aka receipt (proof) of service. The bus ticket & receipt should be submitted to RRTA and the individual will be reimbursed the amount of bus tickets they have "medical vouchers" for.

## [MEDICAL ASSISTANCE TRANSPORTATION APPLICATION](#)

In addition to filling out the Medical Assistance Application, if you have a disability that prevents you from riding RRTA's regular bus routes and are under 65 it is recommended that you fill out the "ADA Application" in addition to the Medical Assistance application.

If you are 18 – 64 years of age it is recommended that you also fill out the PWD Application.

If you are over 65 years of age, it is recommended that you also fill out the Senior Shared Ride Application.

## **Ephrata Area Social Services – Transportation**

Eligibility: Ephrata residents who have no transportation available

Service Area: Ephrata and Cocalico school district residents

Phone: (717) 733-0345

Email: leberly@ephratasocialservices.org - Lisa Eberly, Office Manager

Address: 227 N State St, Ephrata, PA 17522

Hours: Rides are scheduled between 8:30am and 3:30pm, Monday through Friday.

Website: <https://www.ephrataareasocialservices.org/transportation>

## **Northern Lancaster Hub – Hub Shuttle**

Eligibility: Needs shuttle service back and forth between Ephrata Community Commons and Real-Life Community Services in Denver.

Phone: Call (717) 733-0345 to schedule a ride.

Email: northernlanchub@gmail.com

Address: 560 S. Reading Rd, Ephrata, PA 17522

Hours: Weekday schedule 8:30am to 2:30pm.

Website: <https://www.northernlancasterhub.org/hub-shuttle>

# **Utility Assistance**

## **UGI**

Phone: 1-800-276-2722

Hearing Impaired: TDD 1-800-654-5984

Brialle or Large Print 800-276-2722

Website: [www.ugi.com/assistance-programs](http://www.ugi.com/assistance-programs)

## **PPL**

Eligibility: Customers whose household income is not more than 200% FPL. Available to both homeowners and renters in single family, multi-family and manufactured homes.

Phone: 1-800-342-5775

Email: ppelectric.com/billhelp

**Heating Oil - LIHEAP.** <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>

### **Community Action Partnership**

- Utility Assistance – manages assistance programs for low-income customers of PPL and UGI. Once enrolled, can forgive a portion of back pay if the client is behind.
  - **Lancaster City:** 601 S. Queen St. Lancaster, PA 17603
    - Phone: 717.299.7301
    - Hours: Monday-Thursday from 8:30am to 12:00pm and 1:00pm to 4:00pm (walk-ins welcome). Close from 12:00pm to 1:00pm daily.
  - **Columbia:** 400 Chesnut St. Columbia, PA 17512
    - Phone: 717.684.8047
    - Hours: By appointment only.
  - **Ephrata:** 560 S. Reading Rd. Ephrata, PA 17522
    - Phone: 717.733.6562
    - Hours: By appointment only.
  - **Quarryville:** 349 Buck Rd. Suite 1 Quarryville, PA 17566
    - Phone: 717.715.8959
    - Hours: By appointment only.
- In addition to utility assistance, clients can apply for help paying for their water bill through LIHWAP on COMPASS: <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHWAP.aspx>

## **Veterans Affairs**

Eligibility: Individual with a DD-214

Phone: (717) 299-7920

Email: [icbarone@co.lancaster.pa.us](mailto:icbarone@co.lancaster.pa.us) - Jodi Barone

Address: 150 N. Queen Street, Lancaster

Hours: Monday – Friday 8:30-5pm

Website: <https://co.lancaster.pa.us/163/Veterans-Affairs>

### **Apply for VA Healthcare Benefits**

Phone: (877) 222-8387,

Hours: Monday-Friday from 8:00am-8:00pm.

Website: <https://www.va.gov/health-care/how-to-apply/>

### **VA Medical Center of Lebanon PA (Serves Lancaster too)**

Eligibility: Individual must already have DD-214 or have ability to receive & VA healthcare benefits.

Phone: (717) 272-6621 X 5105

Mental health clinic: (717) 272-6621 x4232

Address: 1700 South Lincoln Avenue, Lebanon, PA 17042-7529

Website: <https://www.va.gov/lebanon-health-care/>

### **TLC/Veteran's Victory House**

Eligibility: All Veteran experiencing homelessness referrals must be verified and come from the VA Medical Center. Must be mentally and physically independent with a desire to obtain permanent housing

Phone: TLC Phone: (717) 397-0156

Tenfold Phone: (717) 397-5182

Address: 105 E. King St. Lancaster, PA 17602

Website: <https://wearetenfold.org/tlc/>

## **Youth**

### **Teens Haven - Water Street Mission Teen Mentoring Program**

Phone: (717) 393-7709

### **Crispus Attucks Community Center**

Eligibility: No limitations.

Phone: (717) 394-6604 Joshua Hunter, Director

Email: [jhunter@caplanc.org](mailto:jhunter@caplanc.org)

Address: 407 Howard Ave Lancaster, PA 17602

Hours: Monday through Friday, 8:30am-5:00pm. Special events held on Saturday and Sunday.

Website: <https://caplanc.org/our-programs/safety-empowerment/crispus-attucks-community-center/>

### **Bench Mark Program**

Eligibility: Any student between 13 and 24 years old is eligible for the Open Gym Program. Students in Lancaster City who have been referred by Juvenile Probation or Children & Youth are eligible for the SBSB Program.

Phone: (717) 339-9766

Email: [willkiefer@benchmarkprogram.org](mailto:willkiefer@benchmarkprogram.org) Will Kiefer

Address: 341 East Liberty Street, Lancaster, PA

Hours: Open Gym Program runs Monday through Friday, in the afternoons.

Website: <https://www.benchmarkprogram.org/>

### **The Factory Ministries - Youth Programs**

Eligibility: Eligible for children in Eastern Lancaster County and in 7th to 12th grade.

Services: Open Door Nights provide fun, upbeat, and safe environment where students can hang out and connect with one another. After School Program provides opportunity for students to build skills and receive individualized support. Step Up Incentive Program rewards participating students as they work towards achieving their goals. Resource Workshops offers workshops on specific topics geared toward teens.

Phone: (717) 687-9594

Email: [info@factoryministries.com](mailto:info@factoryministries.com)

Address: (Office) 3293 Lincoln Hwy E, Paradise, PA 17562

Website: <https://thefactoryministries.com/what-we-do/factory-youth-center/>

## **Real Life Community Services - Youth Programs**

Eligibility: High school age children in the Cocalico School District

Phone: (717) 336-7797

Email: info@reallcs.org

Address: 240 Main Street, Suite B, Denver PA 17517

Website: <https://www.reallcs.org/programs/lighthouse-community-center/momentum-program>

## **Other**

### **Community Action Partnership (CAP)**

#### Services:

- Reentry Connections – triaging services for individuals reentering their community from incarceration.
- Thrive to Five – provides comprehensive birth-to-5 programming in all Lancaster County school districts.
  - Home-based centers: Southeast, Southwest, Northeast Lancaster
- Early Learning Resource Center (ELRC, formerly CCIS) – supplies childcare subsidies for low-wage earning parents who are working or enrolled in training or education programs.
  - 601 S. Queen St, Lancaster, PA 17603
- Navigation – helps individuals and families chart their own pathway out of poverty by using person-centered planning.
  - Teen Elect - JP McCaskey High Schol Room 160, 445 N. Reservoir St. Lancaster PA 17602
- Parents as Teachers – a home-visiting program that promotes positive child development through effective parenting early intervention services.
  - **Lancaster County Main Office:** 1770 Lincoln Highway East Lancaster, PA 17602
  - **Real Life Community Services:** 240 Main St Ste B, Denver, PA 17517
  - **Columbia School District:** Columbia Head Start Center 815 Wright St. Columbia, PA 17512
  - **Eastern Lancaster County (ELANCO) School District:** CrossNet Ministries 123 W. Franklin St. New Holland, PA 17557
  - **Elizabethtown School District:** Rheems Elementary School 130 Alida St. Rheems, PA 17570
  - **Manheim Central School District:** Baron Elementary School 123 E. Gamby St. Manheim, PA 17545
  - **Penn Manor School District**
  - **Pequea Valley School District:** Together Community Center 2393 Lincoln Highway East Paradise, PA 17562
  - **School District of Lancaster:** Washington Elementary School, 545 S. Ann St. Lancaster, PA 17602
- Senior Centers – offers members over age 60 free meals, educational activities and field trips, financial education, and wellness activities in Lancaster City and Columbia.
- Lancaster Neighborhood Senior Center: 33 E. Farnum St. Lancaster, PA 17603  
Hours: Monday – Friday 8:00am to 2:00pm.

- Columbia Senior Center: Columbia United Methodist Church 510 Walnut St. Columbia, PA 17512  
Hours: Monday – Friday 7:30am to 1:30pm.
- Utility Assistance – manages assistance programs for low-income customers of PPL and UGI. Once enrolled, can forgive a portion of back pay if the client is behind.
  - **Lancaster City:** 601 S. Queen St. Lancaster, PA 17603
    - Phone: 717.299.7301
    - Hours: Monday-Thursday from 8:30am to 12:00pm and 1:00pm to 4:00pm (walk-ins welcome). Close from 12:00pm to 1:00pm daily.
  - **Columbia:** 400 Chesnut St. Columbia, PA 17512
    - Phone: 717.684.8047
    - Hours: By appointment only.
  - **Ephrata:** 560 S. Reading Rd. Ephrata, PA 17522
    - Phone: 717.733.6562
    - Hours: By appointment only.
  - **Quarryville:** 349 Buck Rd. Suite 1 Quarryville, PA 17566
    - Phone: 717.715.8959
    - Hours: By appointment only.
- In addition to utility assistance, clients can apply for help paying for their water bill through LIHWAP on COMPASS: <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHWAP.aspx>
- Women, Infants, and Children Nutrition Program (WIC) – offers nutrition education, healthy foods, breastfeeding support, and referrals to health and social services for pregnant and postpartum women and children up to age 5.
  - Lancaster City: 601 S. Queen St. Lancaster, PA 17603
  - Phone: (717) 509.3686
  - Hours: Monday-Thursday from 8:00am to 5:00pm. Extended hours until 7:00pm on the first and third Thursday of each month. Friday from 8:00am to 1:30pm.
- **Columbia:** 400 Chesnut St. Columbia, PA 17512  
Phone: (717) 684.0046  
Hours: Monday-Thursday from 8:00am to 5:00pm. Friday from 8:00am to 1:30pm.
- **Ephrata:** 560 S. Reading Rd. Ephrata, PA 17522  
Phone: (717) 738.0355  
Hours: Monday-Thursday from 8:00am to 5:00pm. Friday from 8:00am to 1:30pm.
- **Quarryville:** 349 Buck Rd. Suite 1 Quarryville, PA 17566  
Phone: (717) 715.8959  
Hours: Monday-Thursday from 8:00am to 5:00pm. Friday from 8:00am to 1:30pm.
- **WIC on Wheels Mobile Clinic Lancaster County, PA**
  - Hours:
    - Mondays: The Together Community Center 3293 Lincoln Highway East, Paradise
    - Tuesdays: Trinity Lutheran Church 221 E. Main Street, New Holland
    - Wednesdays: Salem United Methodist Church 140 N. Penn St, Manheim
    - Thursdays: United Church of Christ 247 S. Market St, Elizabethtown

Main Office: 601 South Queen St. Lancaster, PA 17603  
Phone: (717) 299-7301



Website: <https://caplanc.org/our-programs/>